Issue/Objective	Activity/Output	Timeframe	Lead	National Indicator	Progress to date – Qtr 3
Develop a directory of local organisations that provide support to victims and witnesses of hate crime and harassment including enforcement action against perpetrators	Update community safety web page with key services for each aspect of hate crime.	July 2008	CST	<b>NI 21</b> PSA 23	Complete
2. Partnership to agree a plan for raising awareness around hate crime, harassment & ASB amongst school children	Scope all current partnership activity surrounding awareness raising in schools highlighting any gaps	October 2008	CST/ CYP	<b>NI 1</b> PSA 21	Hate Play planned – week of Nov 3 <sup>rd</sup> 08
	Ensure coordinated approach	December 2008	CST/ CYP/ Safer Schools P'ship		
3. Publication of a reporting (inc. third party) process / monitoring and feedback concerning number of cases reported and resolved	Agreed process to be publicised	October 2008	CST	<b>NI 21</b> PSA 23	Publicity materials
	Quarterly monitoring of process	December 2008			finalised – final print in process and orgs to be briefed
					Otis to get

Pilot of drop-in surgery to cover issues such as personal safety, reporting of hate crime and awareness raising.	Pilot to cover LGBT community groups (following commissioned research report surrounding focus groups and under reporting of LGBT related hate crime)	Review during November 2008	CST/ MPS Eng' Team		update from Shaun G
				<b>NI 21</b> PSA 23	
5. Improve quality and method of hate crime data capture	Analysis of findings under new housing data capture method (July 2007 – June 2008)  Monitoring of reporting process and targeted work in response to findings	September 2008 October 2008	CST/ HfH./ ASBAT	NI 24 HO DSO	Part of PDR – Oct 08
6. Preventing Violent Extremism	See separate Partnership Plan	Projects in place during 2008/9	MPS	<b>NI 35</b> PSA 26	See plan (Sean Sweeney)
7. Victim Support to liaise more closely with partner agencies	Victim Support to work with Housing (Prevention and Options Team) with a clear process for information share in place	October 2008	VS / Hsg	NI 1 PSA 21 NI 3 PSA 15	Otis to check if this is being progressed
8. Scope level of issues concerning disability and age related hate crime in the borough and respond accordingly	Working with appropriate support agencies and Police - track number of cases recorded through reporting process linked to this aspect	December 2008	CST	<b>NI 21</b> PSA 23	Otis liaising with BIU re recording of disability

					linked incidents  Conf to be attended in Oct covering tracking of disability related hate crime
9. Provide training and support to community groups in responding to hate crime and ASB where it is encountered, e.g. workplace and communities.	Dfuse Project – pilot	October 2008	CONEL/ Police/ Dfuse	NI 21 PSA23	Otis to get update from CONEL
10. Continued enforcement activity	Prosecution of all types of hate crimes  MPS Operations, e.g. Athena, involving specific days of targeting hate crime suspects  Ensure appropriate use of flags (e.g. re disabilities) in recording cases and training for officers as appropriate	Ongoing  March 2009	ASBAT/ Police/ Env't CST/ HfH	NI 21 PSA 23 NI 33 HO DSO NI195 Defra DSO NI 196 Defra DSO	Otis to get update from Mick Ainslie

# Glossary: National Indicators (re Hate Crime)

- NI 1: Percentage of people who believe people from different backgrounds get on well together in their local area PSA21
- NI 3: Civic participation in the local area PSA 15
- NI 17 Perceptions of anti-social behaviour PSA 23
- NI 21 Dealing with local concerns about anti-social behaviour and crime by the local council and police PSA 23
- NI 22 Perceptions of parents taking responsibility for the behaviour of their children in the area HO DSO
- NI 23 Perceptions that people in the area treat one another with respect and dignity HO DSO
- NI 24 Satisfaction with the way the police and local council dealt with anti-social behaviour HO DSO
- NI 25 Satisfaction of different groups with the way the police and local council dealt with anti-social behaviour HO DSO
- NI 27 Understanding of local concerns about anti-social behaviour and crime by the local council and police HO DSO
- NI 35 Building resilience to violent extremism PSA 26
- NI 195 Improved Street and environmental cleanliness (levels of graffiti, litter, detritus and fly posting) Defra DSO
- NI 196 Improved street and environmental cleanliness fly tipping Defra DSO